

# *Contents*

<i>Foreword</i>	vii
<b>1</b> <i>Introduction</i> SANDFORD BORINS	1
<b>2</b> <i>Twenty Years of Highlighting Excellence in Government</i> JONATHAN WALTERS	13
<b>3</b> <i>The “Kennedy School School” of Research on Innovation in Government</i> STEVEN KELMAN	28
<b>4</b> <i>Citizen Participation in Government Innovations</i> ARCHON FUNG	52
<b>5</b> <i>Subnational Government Innovation in a Comparative Perspective: Brazil</i> MARTA FERREIRA SANTOS FARAH AND PETER SPINK	71
<b>6</b> <i>The Unaccustomed Inventiveness of the Labor Department</i> JOHN D. DONAHUE	93
	vii

<b>7</b>	<i>Developmental Processes: A Conceptual Exploration</i>	113
	EUGENE BARDACH	
<b>8</b>	<i>The Adoption of Innovation: The Challenge of Learning to Adapt Tacit Knowledge</i>	138
	ROBERT D. BEHN	
<b>9</b>	<i>Does Innovation Lead to Improvement in Public Services? Lessons from the Beacon Scheme in the United Kingdom</i>	159
	JEAN HARTLEY	
<b>10</b>	<i>Innovations in Government: Serving Citizens and Strenthening Democracy</i>	188
	GOWHER RIZVI	
<b>11</b>	<i>Research on Innovations in Government: What Next?</i>	199
	SANFORD BORINS	
	<i>References</i>	207
	<i>Contributors</i>	221
	<i>Index</i>	223