

Humana®

Unique Device Identification Workshop:

One Health Plan's Perspective

Brookings Institution

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Tom James MD



- Humana process with NDC numbers for recalls:
 - Established framework for expected drug recalls: Member Impact Query:
 - 3 classes of drug recalls:
 - Class I—recalls because of potentially life threatening effects:
 - » NDC Blocks at point of sale
 - » Phone call notices to members
 - » Fax or call to prescribers
 - Class II—Recalls for reversible or remote events
 - Phone calls to members
 - Fax to prescriber
 - Internal notices to all who touch members or customers

- Patient Safety
- Research
- Subrogation
- Contracting opportunities: ACOs, Bundled Payment
- Concerns to be addressed:
 - Burden
 - Useability
 - Lag time for events/Duration in a health plan
 - Ownership of accountability