

Designing Pilot Programs to Distribute Patient Medication Information

Edward Fotsch February 23, 2011

PDR Network: Delivers Non-Advertising Drug Information, Alerts & REMS to U.S. Prescribers





1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 1975 | ## 197

Drug Information Service

•PDR Main, email, Web and Mobile

Daily, weekly, monthly and annual outreach to U.S. prescribers



Only electronicFDA-approvednetwork



•REMS w CME







Mobile PDR

- •Full labels
- Med images
- Robust Search
- •All mobile platforms

EHR Services

- •Full labels
- •REMS/Alerts
- EHRevent.org
- RxEvent.org





Elements of Success:

- Meaningful- 'Move the Needle'
 - What are we measuring and how are we measuring it?
 - How does consumer drug education translate to consumer action?
- 2. Scalable- Capable of expanding to millions of consumers
 - Applicable to most categories of drugs
- 3. Sustainable- 'Life beyond grant funding

"Undertake not what you cannot perform, but be careful to keep your promise."

--George Washington, 1st U.S. president, quoted for his birthday, Feb. 22, 1732

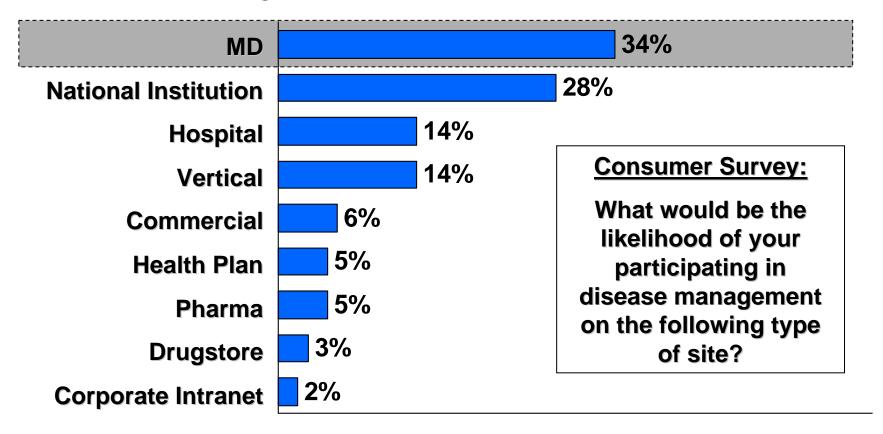


Three Essential Elements:

- 1. The message- format and content
 - Print vs electronic
- 2. The message host and related consumer services
 - PMI as a standalone vs integrated with other valued consumer services (drug Alerts, access to full labels, etc.)
- 3. The messenger- leveraging existing channels
 - DTC direct is very expensive
 - Existing channels (MDs, Pharmacy, DTC web sites, payers, other)



Channel Strength:



Source: Jupiter/NPD (12/00); n=1,943 (US only)

0%

20% 40% Percentage of Respondents

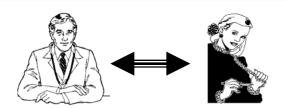
60%



Key Obstacles:

- 1. The average consumer is... 'average'
 - 'not craving better PMI
 - "If it's important my doctor will tell me"
 - 20% of prescriptions are never filled and medication adherence = 50%
- 2. The average pharmacist is not looking to fill idle time
- 3. The average physician is not engaged in pharmacy education





Potential Pilot Framework:

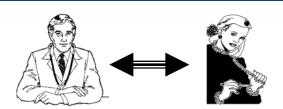
- Use existing patient-physician connectivity as the basis for PMI delivery; Delivery by default from a trusted source
- 2. Develop a PMI-based service with other consumer-valued features and functions: consider medication adherence as one endpoint
- 3. Look for synergies with other important patient-relevant initiatives
 - Device tracking and UDI
 - Sentinel initiative beyond claims data base analysis
 - IOM HIT efforts

The Vision

"Every patient taking any medication should be enrolled in an automatic education program for that medication; 'an electronic package insert for patients"

Mark McClellan, MD FDA Commissioner 2002





Potential PDR Pilot:

- 1. PDR Network would host PMI and distribute to patients through their physicians by default (i.e. tied to ePrescribing and sent electronically)
 - Use PDR brand with providers and patient to drive uptake/acceptance
 - Create free CME for participating providers
 - Consider enlisting liability carriers to drive physician understanding and endorsement
- 2. PMI designed by manufacturers per FDA guidelines
- 3. Delivery of PMI would be done by PDR Network EHR partners using existing patientprovider electronic connectivity
 - # of providers/patients per budget constraints but assumed 100s/1,000s or more
 - Delivery by default requiring NO provider time aside from initial acceptance of PMI delivery
- 4. PDR Network would add simple consumer-friendly features to amplify consumer engagement and interest (drug Alerts, links to full labels, etc.)
- 5. Outcome measures as per FDA goals- consumer understanding meds, taking meds, etc.
- 6. Outcomes tracking via surveys or payer data (assess IRB needs)



Addendum: PMI Distribution Pilots

Safety Communication Compliance $^{\scriptscriptstyle{\top}}$

Example of
Aligned
Interests that
could fund PMI
distribution:

