## Towards A National Infrastructure for Community Statistics: Filling Gaps and Increasing Data Capacity on a National Level

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## What is the National Infrastructure for Community Statistics (NICS)?

- •NICS is focused on increasing data accessibility and use-ability at all levels - federal, state, and local - by fostering linkages among "information silos"
- •NICS is focused on the removal of barriers and facilitating communication and connections between web-based data intermediaries, making them more robust, effective, and efficient
- •NICS will not be one place, but rather a "system of systems" connecting local, state, and federal data information providers





### Who is the audience for NICS?

Communities: Local areas in which people organize to create positive change and foster an environment for communication regarding real problems and needs of constituents

- •NICS is intended to assist organizations and individuals attempting to positively transform their communities through better access to data
- •NICS is focused on the dissemination of data and information, real-time for practical application
- •NICS promotes making data "actionable" through the creation of connections between community statistical systems and private and public decision makers





## How will NICS achieve this?

- encourage and promote data sharing at all levels: local-to-local, state-to-local, and federal-to-local through the development of use cases
- advocate for increasingly more efficient and effective data sharing and data dissemination
- provide an environment for web based data intermediaries to create linkages through advanced metadata management and the use of effective data confidentiality methodologies and best practices





## Data Access:

## Lessons from the trenches

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## Overview

- Key Issues with Data Access
  - Cooperation and Partnership
  - Understanding the data
  - Creating "products" consistent with custodians' mission
  - Confidentiality Protection
- Examples
  - LEHD
  - NORC Data enclave





## Cooperation and partnership

- Access based on trust
  - Understand the agency's mission
  - Listen to and work with the key players
  - Never, ever blindside people
- Practical examples
  - Census Bureau
  - State LMI shops





## Understanding the data

- Credibility important
  - Know the strong and weak elements
  - Coverage, frequency, item quality
  - How data have been used in the past
- Practical examples:
  - UI wage records
  - Census Business Register





# Willingness to create products consistent with agency's mission

- Learn the lay of the land in terms of user base
- Jointly develop products with agency
  - Non-technical reports (e.g. Older worker reports)
  - Analytical evaluations (e.g. WIA)
  - Data enhancements (e.g. merging in new data to existing file; better documentation)
  - New data products (e.g. QWI's and On the Map)





"The outcome for Local Workforce Investment Boards ... is a portfolio of never before available labor market measures at a level of geography never before available" Deputy Governor of Illinois





Clients

Businesses

Economic development agencies

Chambers of commerce

Federal, state and local agencies

Workforce Investment Boards

Chambers of commerce

School career counselors

Job search professionals

Businesses

Federal, state, and local agencies

Businesses

Transportation planners

Federal, state and local agencies



Questions

Where are the workers?

How much are they paid?

**Current** 

Jobs Total payroll New

Jobs
Total payroll
Gross job gain
Gross job loss
Net jobs
New hires
Recalls

Layoffs/quits
Individual earnings

iew

New

National State

County

Sub-county

Workforce investment area

**Indicators** 

Where are the jobs?

How much do they pay?

Who needs training?

How can workers get to their jobs?

Where should a business locate?

Demography

Current

None

New

Male Female

Age categories

14-18 19-21

22-24

25-34 35-44

45-54

55-64

65+ Immigrant

Immigrant Native born

Location

**Current** 

National

State

County

*Geography* 

**Current** 

Workplace

New

Workplace Residence

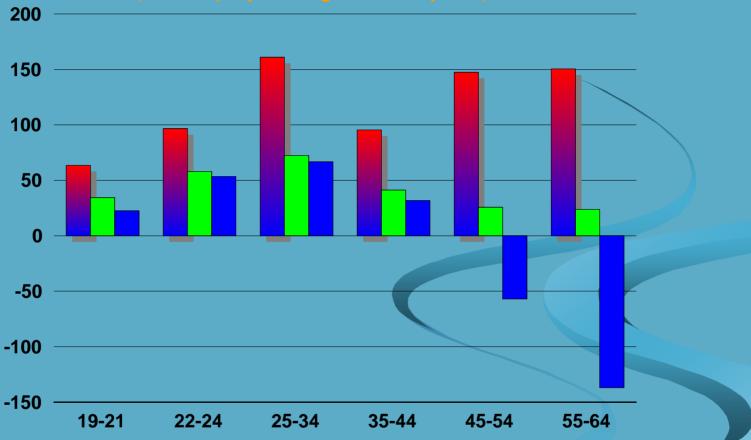


UM

October 18 - 19

#### **Initial Vision**

Job Opportunities in Industrial Machinery, Peoria, IL (net employment growth 21 jobs!)

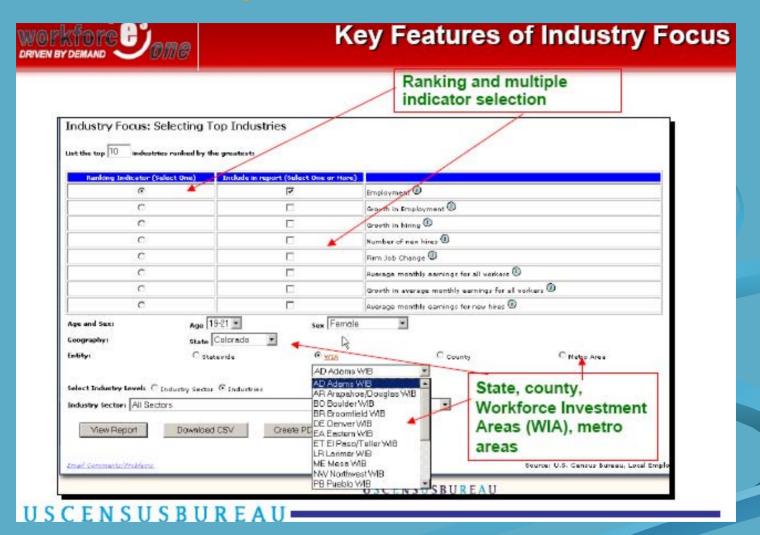








## Implementation



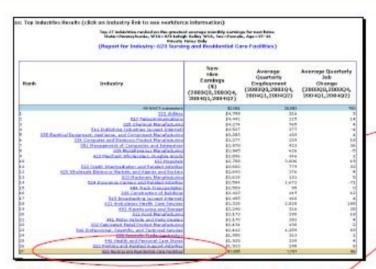




## Implementation

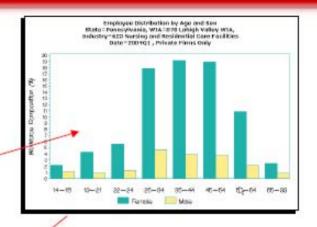


#### Industry Focus Provides...



Click on industry to see workforce characteristics

	14-18	19-21	22-24	25-34	35-44 19.93% 3.9%	45-54	55-64	65-99
Female	2.1%	4.39%	5.62%	17.66%	19.93%	19,11%	10.94%	2.44%
Male	1.12%	1.11%	1.35%	4.53%	3,9%	3,83%	2.3%	0.75%



...easy, intuitive selection criteria and economic indicators for your geography, workforce, and industry.

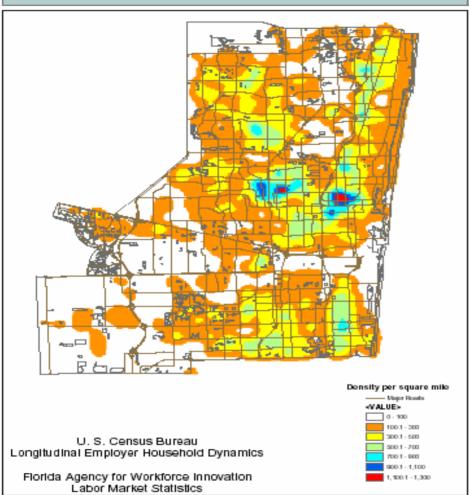


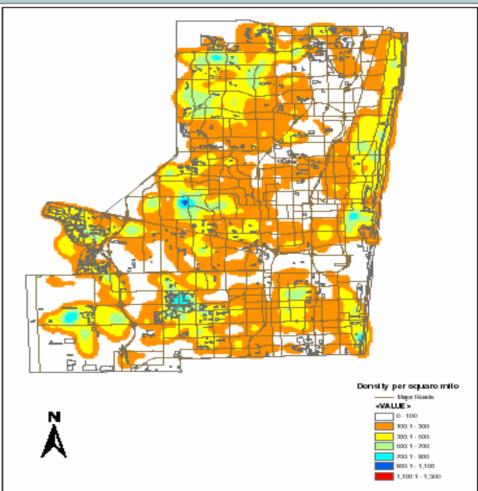


## Original Vision

#### Broward County, Florida (1998)

Low wage workers by place of residence High wage workers by place of residence

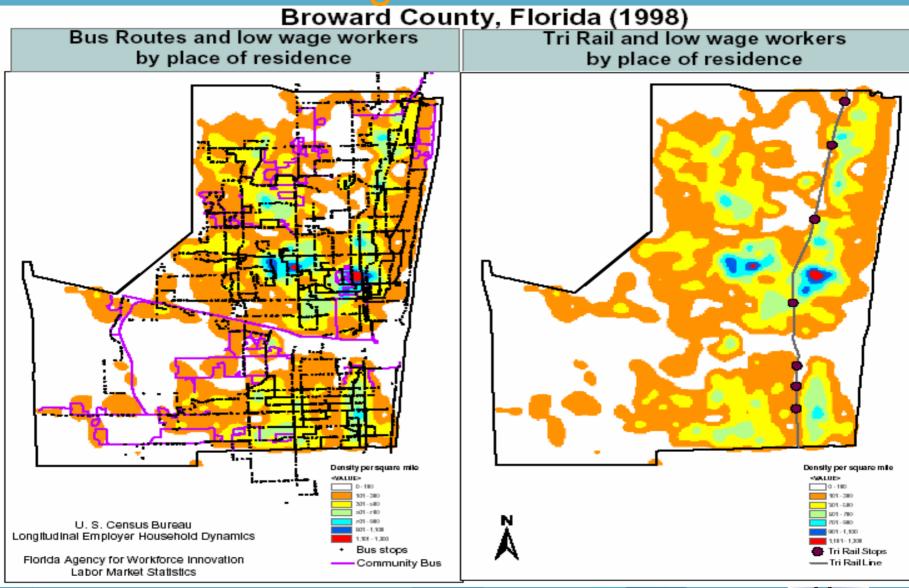








## **Original Vision**

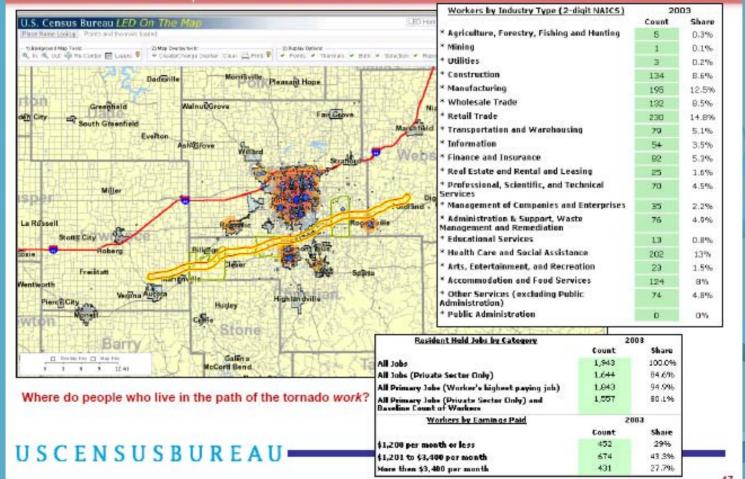








#### LED On the Map: Where People Go to Work Springfield, MO Tornado Track (March 12, 2006)





UMI Forum 2007

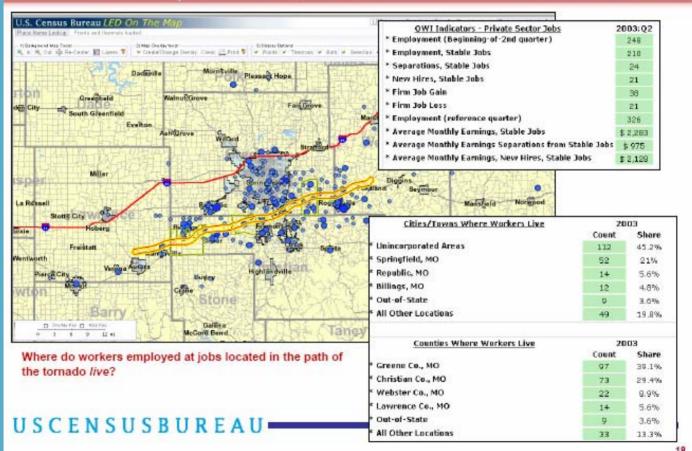
October 18 - 19, 2007 | The Brookings Institution



## Implementation



#### LED On the Map: Where Workers Live Springfield, MO Tornado Track (March 12, 2006)

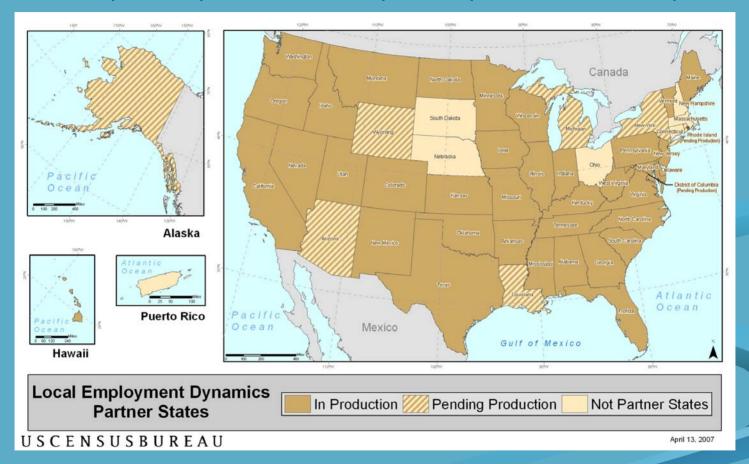






## Partnership

• 1 state (1997); 5 states (2001); 44 states (2007)







## Confidentiality Protection

- Physical security
- Authorized users only
- Use for authorized purpose only
- Statistical, not programmatic purposes
- E.g. NORC data enclave





## **Enclave Basics**

#### Mission

- To Promote Access to sensitive micro data
- To Protect Confidentiality
- To Archive, Index and Curate Micro-data
- Background
  - Started by NIST/ATP; Went live July 2007
  - Current data providers: NIST/ATP, USDA/ERS (pilot),
     Kauffman Foundation
- Innovations
  - Secure remote access
  - Collaboratory: a collaborative environment for researchers to work, share code, ideas
  - Standardized metadata documentation techniques





### **NORC Data Enclave:**

Mechanics of Portfolio Approach to Protection

#### Provision of access –

- a) Technical protection (IT and operational)
- b) Agency-specific data protection requirements (Legal)
- c) Statistical protection (Statistical)
- d) Researcher training (Educational)





## Provision of Research Access

Menu Options for Agency/Data Producer X and Study/Dataset Y										
Sample Modalities	Legal Options (1,2,3,4)	Statistical (1,2,3,4,5)	IT/Operational (1,2,3,4,5)	Educational (1,2,3,4)						
Remote Access	3	1	4	2						
	None	2	5	2						
Onsite Access	3 with customization	3,5	1	None						
Licensing (different levels of anonymization)	2	1	2,3	1,4						





## Effective Data Sharing: Lessons from NNIP

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## Data Sharing Guidebook

- Today's Presentation
  - Introduction to NNIP
  - Strategies for negotiating data access
  - Elements of formal data agreements
- Also included in guidebook
  - Overview of the legal framework
  - Basics of handling confidential data responsibly





## National Neighborhood Indicators Partnership (NNIP)

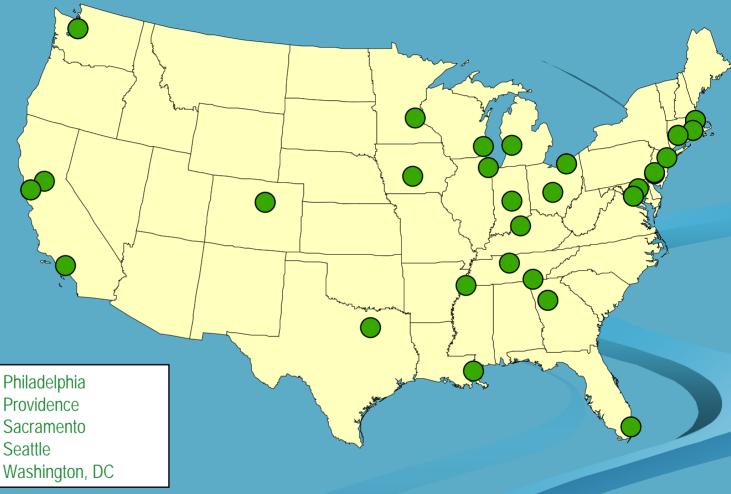
- Collaborative effort since 1995 of Urban Institute and local partners in 29 cities
- Partners operate information systems
  - Recurrently updated neighborhood data
- Shared mission: Democratizing Information
  - Facilitate the direct use of data by stakeholders
  - Focus on strengthening & empowering low-income neighborhoods





## National Neighborhood Indicators Partners

Atlanta **Baltimore Boston** Camden Chattanooga Chicago Cleveland Columbus Dallas Denver **Des Moines Grand Rapids** Hartford Indianapolis Louisville Los Angeles Memphis Miami Milwaukee Minneapolis Nashville **New Orleans** New York City





Oakland



# Strategies for negotiating data access





### What You Need to Get Started

- Knowledge of regulations that can restrict or facilitate access to data
- Time and patience to identify and cultivate the right people
- Careful procedures for handling data
- Staff to evaluate, process, analyze data





## Why Data Providers Say No...

- Preparing the file will burden my already overworked staff.
- We're afraid of being burned by bad publicity.
- I'm worried about mishandling or improper release of the data.
- The source data is a mess.
- We're making money from selling the data.





# Why Data Providers Should Say Yes... "Preparing the file will burden my already overworked staff."

- Quid pro quo
- Access to information from other agencies
- Geocoding/maps/supplemental analysis
- We have qualified staff to process the data
- And future requests can be referred to us.





# Why Data Providers Should Say Yes... "We're afraid of being burned by bad publicity."

- Examples of benefits to agencies & communities or at least of not being harmed
- Defining credit or disclaimers
- Peer pressure: other cities are putting these data to practical use to improve policy and programs





# Common Stumbling Blocks to Sharing Data

- Staff turnover on both sides
- Data really is too terrible to be useful
- Tensions between relationships with data provider & issue advocacy





# Elements of Formal Data Agreements





## Major Sections of MOU

- Purpose of agreement & organizations involved
- Data transmission and description
- Treatment of data and analysis
- Procedural and contractual issues





## ELEMENTS OF FORMAL AGREEMENTS Data Transmission & Description

- Data transmission
  - Format, approved delivery methods
- Data description
  - Fields, time period, geographic levels, identifiers
- Agency disclaimers of quality and liability





## **ELEMENTS OF FORMAL AGREEMENTS Treatment of Data and Analysis**

- Data security requirements and confidentiality protections
- Conditions for release of data to third parties
- Conditions for release of data analysis
- Source requirements





## ELEMENTS OF FORMAL AGREEMENTS Procedural & contractual issues

- Update schedule and process
- Amendment process
- Termination causes
- Authorized signatures





## Towards a Culture of Data Sharing

- Over time, trusted local institutions can foster an expectation of data-sharing
- Data sharing among organizations can level the playing field around access to information.
- A peer network and tools based on practitioner experience can spread these ideas and practices to other communities.



