## Opportunities and Challenges Facing the 2010 Census



#### **Key Points**

•The U.S. Census Bureau Goes to Great Lengths to Accurately Count the Nation's Population

 Inherent and Newly Emerging Challenges Put the 2010 Census at Risk

### Inherent Challenge: Increasing Costs, Marginal Returns

Average Cost per Housing Unit (constant 2010 dollars) and Survey Response Rate: 1970 – 2010



#### Inherent Challenge: Reducing Differential Participation and Undercounts

100% 90% 77.5% 80% 75.0% Overall average: 74.1% 69.8% 70% 64.5% 64.5% 59.7% 58.7% 57.7% 60% 54.6% 50% 40% 30% 20% 10% 0% White Black American Asian Pacific Some Other Two or more Non-Hispanic Indian Islander Hispanic Race races Participation rate — Overall average

Return Rate, by Race/ Ethnicity

Note: Data are for the 50 states and the District of Columbia. Source: U.S. Census Bureau.

### **Inherent Challenge: Housing**

#### More People Are Residing in "Non-Traditional" Dwellings

#### **FEMA Trailers after Katrina**



Migrant farm worker dormitories in central Florida.





Source: GAO.

#### Census workers had trouble entering certain communities.



#### 5 Group Quarters or single housing unit?

### **Inherent Challenge: Housing**

#### **Hidden Housing Units Require Special Attention**





Source: GAO.

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### Inherent Challenges: A Changing Nation

The Census Bureau Has to Work Harder Just to Stay in Place Because of:

- Divided families
- Gated communities
- Hidden housing units
- Second homes/Snowbirds
- Homelessness
- Migrant and seasonal farm workers
- Language barriers
- Increasing immigrant population, many undocumented
- Distrust of government
- Concerns over privacy
- Post 9/11 environment
- Nontraditional living arrangements

# Newly Emerging Challenges

- Limited Dress Rehearsal—key operations not tested under operational conditions e.g.:
  - Fingerprinting
  - Mailing replacement questionnaires

# Newly Emerging Challenges

- Key IT Systems Not Fully Tested
  - Limited integration and end-to-end testing
  - Handheld computers not fully tested in an operational environment



# Newly Emerging Challenges

- Lack of Precise Cost Estimates
- Schedule is Compressed

# Moving Forward, it will be Important for the Census Bureau to:

- Strengthen executive-level oversight to monitor testing and manage risks.
- Develop metrics to monitor completion of IT tests.
- Prioritize by focusing on critical systems.
- Focus on risk and cost management.

# GAO Will Focus its Work on the Key Ingredients for a Successful Census

- Developing a complete and accurate address list
- Effective marketing to boost participation
- Field infrastructure for data collection
- Effective IT systems
- Robust evaluation systems
- Reliable cost model to estimate resources